HOUSING LOSS PREVENTION PROGRAM

Canadian Mental Health Association
Ottawa Branch
311 McArthur Ave., 2nd floor
Ottawa, ON
K1L 8M3

HLPP direct line: 613-552-5561

The **Housing Loss Prevention Program** provides support to eligible co-operative and non-profit housing providers and their tenants/members in the greater Ottawa area.

Its goal is to maintain positive provider-tenant/member relationships and prevent eviction. Facilitated by CMHA Ottawa, this program connects housing providers and their tenants/members to resources and services with the aim of fostering a stronger tenancy/membership.

How it works:

A housing loss prevention worker from CMHA Ottawa provides short-term supports to tenants/members who require assistance in maintaining the status of their housing. The nature of these services may vary.

Scope of services include:

- Mental health assessments
- Short-term supports
- Referrals/restored connections with support and warm connections to other services and supports (These supports may include primary care, short-term mental health and addictions services, peer supports, and referrals to longer-term assistance.)

Staff consultation with clinical services is available, with the possibility of engaging nursing and psychiatric assessments if needed. In the event of a mental health crisis, the housing loss prevention worker coaches and supports housing providers to access and utilize crisis services and interventions, such as mobile crisis services and police.

Eligibility criteria for referral:

- Tenant/member must be at risk of losing their housing
- Tenant/member must be experiencing (or suspected to be experiencing) a mental health and/or addictions issue
- Tenant/member must not be already connected to a support agency
- Housing provider must be willing to avoid or delay eviction until the housing loss prevention worker can engage the tenant in services

Please note:

The housing loss prevention worker can support housing providers directly by offering information on mental health and other community resources.

Referrals are made by calling **613-552-5561**.

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Canadian Mental Health Association Ottawa *Mental health for all*

Association canadienne pour la santé mentale Ottawa *La santé mentale pour tous*

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When to call HLPP:

1. When there's potential risk of tenants/members losing their housing (even if the eviction process has started).

2. If you suspect that a tenant/ member may be living with mental illness and or addictions.

If both of these apply, please do not hesitate to call 613-552-5561 to discuss potential referral.

Program funded by

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